



Program Collaboration and Service Integration (PCSI)

- Operating Definition:
 - A mechanism of organizing and blending inter-related health issues, separate activities, and services in order to maximize public health impact through new and established linkages between programs to facilitate the delivery of services
- Integration should be focused at the field or client level where the interface between the system and the consumer takes place.
- Integration results in more holistic services for clients, regardless of the agency structure.

